

# A Framework for Studying and Evaluating Collaborative Information Seeking Environments

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Intended/explicit ————— Unintended/implicit

Class assignment Amazon

Active ————— Passive

Netflix Wikipedia YouTube

Sync ————— Async

Video conference IM Email

Co-located ————— Remote

DiamondTouch Coagmento Email Phone

System ————— User

Amazon Netflix Search Together Reference desk Coffee machine chats  
Cerchiamo Coagmento

No awareness ————— Full awareness

Netflix Google Docs Cerchiamo Coagmento

